

Dashboard and Performance Oversight Subcommittee of the Michigan Multipayer CPC+ Steering Committee

CHARTER August 2018

“If physicians discover or are provided with credible, actionable information that points to an area in their practice where value provided to their patients can be improved, they will want to do so. There is pent-up demand among physicians to improve the system directly, having lacked much of the information need to do so at the ground level.” The Measurement of Health Care Performance A Primer from the CMSS, Spivey and McDonald, UnitedHealth Foundation, 2007

Dashboard and Performance Oversight Subcommittee Background: To realize the desired outcomes of the Multipayer Michigan CPC+ Initiative, the Steering Committee developed a Dashboards and Performance Oversight Subcommittee to fulfill the following multipayer strategy pillar:

Strategy Pillar 3: ACTIONABLE MULTIPAYER DASHBOARDS AND PERFORMANCE OVERSIGHT

Multipayer dashboards that are actionable by practices and POs and that informs project-level performance and is guided by active oversight for performance improvement monitoring

Dashboards and Performance Oversight Subcommittee Charge: The charge of the Dashboards and Performance Oversight Subcommittee is to contribute to the design and operation of actionable dashboards that inform performance improvement opportunities for CPC+ participants. The subcommittee will also monitor and oversee performance of the Michigan region in CPC+ so that care interventions can be developed to improve the potential for the program to achieve CMS evaluation metrics and to value for other participating Michigan CPC+ plans. Metrics and reports will be constructed to meaningfully contribute to the enrichment of robust, efficient, effective population health and patient-centered primary care delivery in Michigan.

The subcommittee will issue recommendations to the Steering Committee and work with partner subcommittees to optimize what multipayer and multistakeholder collaboration can achieve.

Leadership & Operations Support: The Subcommittee will be led by an appointed Chair and/or Co-Chair. Member nominations will be queried as outlined below. Facilitation and support resources will be provided by the multipayer forum, to the extent possible in available funding. This will include logistical and meeting coordination support, subject matter research support, etc.

Membership: Multistakeholder CPC+ Community involvement is an important value of our multipayer Michigan CPC+ initiative. Therefore, an open call for membership to practice, PO and participating plan representatives who are interested and have expertise and enthusiasm that would benefit the subcommittee’s success will be communicated via the CPC+ Michigan Multipayer communication vehicles. No more than eight members will be selected. Additional meeting participants may be invited to attend sessions as the subcommittee desires.

Workplan and Timeline

The timeline will be based on key dates and project requirements that include:

CPC+ Michigan Multipayer Pillar	Milestones		
	By 12/31/18	By 6/30/20	By 12/31/21
<p>3 ACTIONABLE MULTIPAYER DASHBOARDS AND PERFORMANCE OVERSIGHT</p> <p>Multipayer dashboards that are actionable by practices and POs and that informs project-level performance and is guided by active oversight for performance improvement monitoring</p>	<ol style="list-style-type: none"> 1. Advocate for and request Medicare and participating plan commercial data 2. Incorporate multipayer data in dashboard and refine design for actionability 3. Agreement on risk and standard cost model incorporation decisions 4. Obtain all POs as authorized users, along with interested practices and payers 5. Launch training webinars 	<ol style="list-style-type: none"> 1. Incorporate EMR/clinical data in dashboard measures 2. Incorporate SDoH data in dashboards 3. Standard costs (if supported) and risk model fully integrated in to dashboard 4. Integrate reporting insights element to identify performance improved and where there are opportunities 	<ol style="list-style-type: none"> 1. CPC+ Multipayer Michigan Dashboard reflecting at least four years of multipayer performance that is well-reviewed as useful by CPC+ practices 2. Ongoing commitment from CMS for Medicare claims and from commercial payers for their populations 3. Significant alignment of common multipayer metrics and standard process for multipayer discussion of new metrics
	<ol style="list-style-type: none"> 6. Achieve regular meetings to refine dashboards for ease of use and actionability and review improvement opportunities using available data. 7. Develop recommendation areas for Clinical Subcommittee exploration and assessment 8. Assess Michigan performance on CMS evaluation criteria and identify challenges/ opportunities faced by practices and POs 		<ol style="list-style-type: none"> 4. Institutionalize ongoing incorporation of tools and resources developed that contributed to Michigan practice community achievement of success on cost/value, patients experience, quality and use indicators