



Michigan Multistakeholder CPC+ Briefing August 2020

This briefing is authored by the Michigan Multipayer CPC+ Team (*and not by CMS or a CMS contractor*) and is made possible through support from our commercial payer partners, BCBSM and Priority Health as well as CMS to support CPC+ success in our state. To be added to the distribution list, email MichiganMultipayerCPCPlus@med.umich.edu with "Add Me to the MI CPC+ Newsletter Distribution" in the subject line. For additional multipayer information please visit <https://cpcplumichigan.org/>. To share your ideas and experiences, contact the CPC+ Michigan Convener, Diane Marriot (dbechel@umich.edu or 734 740 0511). Thank you!

Year Two CPC+ National Evaluation Report Released

Mathematica has completed its Year Two evaluation of the CPC+ national demonstration. The report assessed Round One (practices that began CPC+ participation in 2017) and was conducted across all Round One CPC+ regions combined for Medicare CPC+ beneficiaries only. State-level analysis was not assessed. The difference-in-difference analysis was conducted using a national control group drawn and found that the median CMS payment to a Track One practice in 2018 was \$122K for Track One practices and \$264K for Track Two practices. CPC+ practices were more likely to be larger, to be owned by a hospital or health system, to have experience with transformation efforts, and to be located in urban areas

The report concluded that Medicare FFS beneficiaries CPC+ had a few, very small favorable impacts on service use and quality of care in the first two years. However, CPC+ slightly increased CMS' expenditures for these beneficiaries by 2 to 3 percent or by over \$1.1 billion across the two tracks, when including the enhanced payments CMS made to practices. CMS and Mathematica concluded that "as expected at this stage of care delivery changes, there were few favorable effects on cost, service use, and quality for Medicare FFS beneficiaries". The analysis will be completed for future years of CPC+ with the hope that in the latter years of the demonstration, larger, positive effect sizes will be realized.

In the interim, the report suggests several key things for practices to focus on including:

- More fully integrating new services into practice workflows and offering new services to more patients who could benefit;
- Employing longitudinal care management (vs. episodic) to a greater extent so that more complex and chronically ill patients can benefit; and
- Using health IT support more fully.

The full evaluation is available at [CPC+ Year Two Mathematica Evaluation](#). As state-level results would be helpful to each region to better understand local performance, the CPC+ Multipayer Steering Committee is advocating for release of region or state-level results in future years.

THANK YOU for Your Silver Linings Innovation Submissions

We are grateful for your excellent submissions for the Silver Linings Innovations challenge. Assessment is underway to select the five winning entrants. Winners will be notified in early September. Especially impressive was the thoughtfulness, process integrity and creativity that the applicants displayed. They are exemplary of practices that have gone the extra mile to make care for Michigan CPC+ better. Our admiration and our great thanks to all who submitted entries.

Michigan Payers Need Your Input on Social Determinants of Health in Michigan CPC+ Practices - Complete a Brief Survey [by August 26th, 2020!](#)

In an effort to reduce administrative burden on practices, physician organizations and providers and support primary care practice success in population health goals, the Michigan Multipayer Initiatives Team is working with CPC+ commercial payers in Michigan (BCBSM and Priority Health) on opportunities to create consistency and alignment where possible on evolving policy regarding Social Determinants of Health (SDoH).

SDoH are recognized as an increasingly important aspect of comprehensive biopsychosocial patient care. However, the extent to which practices capture and utilize this information varies greatly. Some flexibility is important so that practices have the ability to leverage approaches that work best for their patient panels in team-based care. Incentives to promote the collection of this data may help to provide practices with needed resources. A 2021 commercial incentive is under consideration and development. Practice and provider input is requested and your input is valuable. **Click [HERE](#) to complete a brief survey to provide your input by August 26th.**

Proposed 2021 Medicare Physician Fee Schedule Telehealth Highlights

CMS released its [proposed rule](#) for 2021 Fee Schedule Changes. The American College of Cardiology (ACC) published an excellent summary on modifications to existing telehealth policies, as follows:

- Proposed policy changes to maintain certain elements of the various telehealth flexibilities authorized on a temporary basis during the COVID-19 public health emergency (PHE), with some proposals lasting until Dec. 31, 2021, or the end of the calendar year in which the public health emergency ends, whichever is later.
- A proposal to create a temporary category of criteria for adding services to the list of Medicare telehealth services
- CMS is not proposing to continue separate payment beyond the PHE for the audio-only telephone E/M services established in the March 31 COVID-19 interim-final rule. However, the Agency is seeking feedback on developing coding and payment for such a service.
- A proposal to allow direct supervision to be provided using real-time, interactive audio and video technology (excluding telephone that does not also include video) through Dec. 31, 2021.

More details can be found on the ACC website [here](#). The proposed changes are open to public comment until October 5, 2020. The document in its entirety can be viewed at [Full CMS Proposed 2021 Physician Fee Schedule Changes](#) and instructions for submitting comments are on page 2 of the document.

Michigan Data Collaborative (MDC)

The Michigan Data Collaborative (MDC) is excited to share that the CPC+ Dashboard Release 2 was announced on July 27th with CMS Medicare and BCBSM data. Over 100 visits to the Dashboards have been made since the initial launch in May. We are busy working through Release 3 expected in September.

We have listened to you! We value your feedback and based on your responses, we have made the following improvements:

Highlights of what you will find in the second dashboard include:

- An overview of your population with demographic information like age, gender, community (rural or urban), payer, and chronic condition prevalence
- The capability to analyze measure results including comparisons to the CPC+ Michigan performance average
- An insights page to easily identify areas for improvement, as well as bright spots in your organization's CPC+ performance
- Drill downs to the provider and patient level
- Comparisons across Managing Organizations and Practices to support collaboration for improvement

We have listened to you! We value your feedback and based on your responses, we have made the following improvements:

- Included measure descriptions within the Tooltips
- Updated labels for easy-to-understand interpretations of the results (first quartile is now labeled "poor", second quartile, "fair", etc.)
- Added Numerator and Denominator labels and MI All-Payer Average to the Insights Page
- Added a Payer filter on the Overview, Measure Results, and Insights pages

MDC plans to make continued enhancements throughout future releases, major updates include

- Incorporating Priority Health claims data
- Incorporating trend data points
- Working with CMS for funding to add risk-adjusted expenditure measures
- Upgrading back-end platform to allow for downloading and an undo option to the patient-level filters in the Insights page

If you would like access and have not yet completed the Data Use Agreement(DUA) or the User Account Request to allow access to the CPC+ Dashboards for your organization, please contact the Michigan Data Collaborative and we will work with you to complete.

Additional information, such as an Online Tutorial, Release Announcements, Release Notes, User Guide, and CPC+ Measures Technical Guide can all be found on both the CPC+ Support page of the [MDC Website](#) and the User Guide & Technical Guide tabs of the Dashboard itself.

If you have any questions or suggestions regarding the dashboard, please contact MDC at MichiganDataCollaborative@med.umich.edu.

Michigan Institute for Care Management and Transformation Training and Webinar Announcements

A list of upcoming training, including live webinars, can be found in the News and Events section of MICMT's website: <https://micmt-cares.org/events>. Attached please find the event calendars for August and September, as well as flyers.

- [August 2020 MICMT Events Flyer](#)
- [August 2020 MICMT Events Calendar](#)
- [September 2020 MICMT Events Flyer](#)
- [September 2020 MICMT Events Calendar](#)

Please do not hesitate to reach out with any questions or concerns: micmt-requests@med.umich.edu

Contact Us! How Can We Help? Supporting CPC+ POs and Practices in Michigan

The joint commercial CPC+ payers in Michigan are working together to support multipayer alignment with the University of Michigan. We advocate with CMS to emphasize the important role that POs play in supporting CPC+ and work with them as partners in the Michigan CPC+ community, work with all participating payers in Michigan to create consistency in payer policy and approach wherever possible, and work to remove roadblocks that practices and POs face in CPC+ implementation and operations. We are interested in learning about your successes, challenges and questions. **Please contact the CPC+ Michigan Regional Convener, Diane Marriott (dbechel@umich.edu or 734 740 0511) at any time to share your ideas and experiences.**